

Floor Four
Attwood Green Health Centre
30 Bath Row
Birmingham
B15 1LZ

Email: bsol.foi@nhs.net
20 June 2019

Freedom of Information request: 20190522-2

Thank you for your request for information dated 22 May 2019. Your request has been managed under the terms of the Freedom of Information Act 2000.

Requested information

- 1) The name and email address of the people within your CCG that hold the following job titles:
 - Managing Director CEO
 - Senior Commissioners & Commissioners
 - Operations Director/COO
 - Head of Planning
 - Transformation Director
 - QIPP Lead (Quality, Innovation, Productivity and Prevention)
 - CCG Chairman
 - Head of Primary Care Services
- 2) Does the CCG use Referral Management Centres (RMCs), and if so, please provide name(s) of RMCs?
- 3) What was the CCG's annual spend on RMCs in 2018/19? (if not available, please provide figures for 2017/18).
- 4) Does the CCG have any initiatives to reduce the amount of spend with RMCs in the next financial year?
- 5) Who is the person responsible for this?
- 6) Please confirm the percentage of GPs within the CCG that use the e-referral system (ERS)?
- 7) Who is responsible within the CCG for saving GP's time?
- 8) Who is responsible within the CCG for reducing hospital referral waiting times?
- 9) Who is responsible within the CCG for reporting patient flow data?

- 10) Does the CCG use set local referral pathways for GPs?
- 11) Who is responsible for recommending these local referral pathways to GPs?
- 12) Does the CCG have quality improvement targets for reducing the number of hospital referrals?
- 13) Who is responsible for this?
- 14) Who is the STP lead for service improvement/transformation?
- 15) Who is the STP lead for referral management services? Requested will need to clarify what they mean by this as CCG does not have a referral management service. I am the Associate Director for Planned Care though.

Response

- 1) **NHS Birmingham and Solihull CCG does hold the information requested.**
Paul Jennings, Chief Executive Officer.
Joanne Carney – Associate Director of Joint Commissioning.
Tom Howell – Head of Joint Commissioning Mental Health.
Natalie Kelly – Head of Children’s and Maternity Commissioning.
Carol McCauley – CAYMHS Commissioning Manager.
Neil Walker – Associate Director of RightCare and Planned Care Commissioning.
Pat Phillips – Senior Commissioning Manager – MSK/Neuro/Vascular.
Paul Sheriff, Director of Organisational Development and Partnerships.
Harvir Lawrence, Associate Director of Planning.
Karen Heliwell, Director of Integration.
Phil Johns, Deputy Chief Executive Officer.
Dr. Peter Ingham, Clinical Chair.
Mary Carr, Head of Primary Care Contracting and Commissioning.
- 2) **NHS Birmingham and Solihull CCG does hold the information requested.**
The CCG does not use Referral Management Centres.
- 3) **NHS Birmingham and Solihull CCG does hold the information requested.**
N/A.
- 4) **NHS Birmingham and Solihull CCG does hold the information requested.**
N/A.
- 5) **NHS Birmingham and Solihull CCG does hold the information requested.**
N/A.
- 6) **NHS Birmingham and Solihull CCG does hold the information requested.**
100% of GP’s.
- 7) **NHS Birmingham and Solihull CCG does hold the information requested.**
Primary Care Commissioning and Primary Care Contracting teams.
- 8) **NHS Birmingham and Solihull CCG does hold the information requested.**
Planned Care Commissioning team.

- 9) **NHS Birmingham and Solihull CCG does hold the information requested.**
The Business Intelligence team.
- 10) **NHS Birmingham and Solihull CCG does hold the information requested.**
Yes, for particular clinical treatments.
- 11) **NHS Birmingham and Solihull CCG does hold the information requested.**
The Treatment Policies Clinical Development Group or Area Prescribing Committee. Individual commissioning working groups are also responsible for recommending the local referral pathways to GPs.
- 12) **NHS Birmingham and Solihull CCG does hold the information requested.**
The CCG does have a range of QIPP (Quality, Innovation, Productivity, Prevention) projects that have business case plans which will impact on referral volumes.
- 13) **NHS Birmingham and Solihull CCG does hold the information requested.**
Commissioning managers and their respective Associate Directors/Directors.
- 14) **NHS Birmingham and Solihull CCG does not hold the information requested.**
The STP does not have a lead for service improvement/transformation.
- 15) **NHS Birmingham and Solihull CCG does not hold the information requested.**
The CCG does not have a Referral Management Centre.

Please note that the information you receive may be protected by the copyright of the person or organisation from which the information originated. You must ensure that you gain their permission before reproducing any third party information.

If you have any queries or concerns or are dissatisfied with the service, you have received in relation to your request, please do not hesitate to contact me. If you wish to make request a review of the decision, you should write to the: Information Governance and FOI Manager via email at bsol.foi@nhs.net in the first instance.

If you remain dissatisfied with the outcome of your review and wish to make a formal complaint please address this to the complaints team at Attwood Green Health Centre, using the address at the top of this letter or Email: bsol.complaints@nhs.net

In addition, if you are not satisfied with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the CCG.

The Information Commissioner can be contacted at:

Information Commissioner's Office,

Wycliffe House,

Water Lane,

Wilmslow,

Cheshire,

SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45 - <https://ico.org.uk/>

Yours sincerely,

CCG FOI Team

NHS Birmingham and Solihull Clinical Commissioning Group