



Birmingham and Solihull
Clinical Commissioning Group

NHS Birmingham and Solihull
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Freedom of Information request: 20190525

Thank you for your request for information dated 25 May 2019. Your request has been managed under the terms of the Freedom of Information Act 2000.

Requested information

The ReSPECT website tells readers 'People should not expect to use the ReSPECT process until it has been established in their locality' and I would like to understand how widely ReSPECT 'has already been rolled-out/implemented'. Many 'not 'actively ill' people', could potentially approach their GP with the question:

'I would like to have a ReSPECT Form - can you facilitate that for me, by providing the form and arranging for it to be signed by an appropriate clinician?'

and what **I would like you to tell me, is if at the moment an NHS patient approached a GP 'in your CCG' and asked, would the answer be 'yes'?**

It clearly isn't practicable to try and ask individual GPs/Practices, so I am asking CCGs instead [despite it not being entirely clear to me, that 'provision/completion of a ReSPECT Form' is a 'commissioned service' - however, I am aware of at least one CCG which does have 'a policy promoting ReSPECT'.].

Response

NHS Birmingham and Solihull CCG does hold the information requested.

The CCG has now incentivised the use of ReSPECT forms via a frailty scheme, where GPs have to undertake risk stratification of their frail patients; which includes identifying patients that need to go on the palliative care register. This scheme commenced on 1 April 2019. In January 2019, the CCG held education sessions for GPs on completing ReSPECT forms for their patients, which is a requirement of the scheme.

In addition, the following organisations across Birmingham and Solihull are also using the form:

- Birmingham St Mary's Hospice
- John Taylor Hospice
- Marie Curie Hospice
- Heartlands Hospital
- Good Hope Hospital
- Solihull Hospital
- Birmingham Community Healthcare Trust.

The Queen Elizabeth Hospital currently use an electronic template which encompasses the principles of the ReSPECT documentation. Training and education goes hand-in-hand with these issues, particularly around communication skills and clinical care.

West Midlands Ambulance Service also support the use of the form.

By everyone in the system using the ReSPECT form, it is anticipated that patients and their families/carers will have advance care discussions earlier, and recommendations about future emergency care and treatment, including CPR are agreed and recorded.

The CCG is in the process of agreeing advance care planning documentation for Birmingham and Solihull, which will include the ReSPECT form.

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If you have any queries or concerns or are dissatisfied with the service, you have received in relation to your request, please do not hesitate to contact me. If you wish to make request a review of the decision, you should write to the: Information Governance and FOI Manager via email at bsol.foi@nhs.net in the first instance.

If you remain dissatisfied with the outcome of your review and wish to make a formal complaint please address this to the complaints team at Attwood Green Health Centre, using the address at the top of this letter or Email: bsol.complaints@nhs.net

In addition, if you are not satisfied with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the CCG.

The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45 - <https://ico.org.uk/>

Yours sincerely,

CCG FOI Team

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