

**Freedom of Information request: 20190528-2**

Thank you for your request for information dated 28 May 2019. Your request has been managed under the terms of the Freedom of Information Act 2000.

Requested information

The information I require is to do with the organisation's CCTV maintenance and support contract.

Please can you send me the information stated below:

- 1) Supplier of the contract for CCTV maintenance and support
- 2) How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)
- 3) What is the renewal date of this contract?
- 4) What is the duration of the contract?
- 5) What is the review date of this contract? If possible the likely outcome of this review
- 6) The primary brand of the CCTV equipment. I don't require the model just the brand. If there are various brands could you, please list?
- 7) What is the total number of cameras in use/under this contract?
- 8) The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.
- 9) Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details?
- 10) If there is no CCTV maintenance contract in place
  - What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
  - How much is the average annual spend on the in-house maintenance?
  - How many cameras are in use?
  - Is there a plan to review this at any point, if so what would the date be?
  - Who is in charge of overseeing the in-house maintenance?
- 11) If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

- Who is the supplier? Is this varies could you please list?
- What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
- How many cameras are in use?
- How much is the average annual spend on the ad-hoc agreement?
- What is the date it is to be reviewed?

## Response

### **NHS Birmingham and Solihull CCG does not hold the information requested.**

The CCG does not have a CCTV maintenance and support contract.

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If you have any queries or concerns or are dissatisfied with the service, you have received in relation to your request, please do not hesitate to contact me. If you wish to make request a review of the decision, you should write to the: Information Governance and FOI Manager via email at [bsol.foi@nhs.net](mailto:bsol.foi@nhs.net) in the first instance.

If you remain dissatisfied with the outcome of your review and wish to make a formal complaint please address this to the complaints team at Attwood Green Health Centre, using the address at the top of this letter or Email: [bsol.complaints@nhs.net](mailto:bsol.complaints@nhs.net)

In addition, if you are not satisfied with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the CCG.

The Information Commissioner can be contacted at:

Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45 - <https://ico.org.uk/>

Yours sincerely,

**CCG FOI Team**

NHS Birmingham and Solihull Clinical Commissioning Group



