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Email: bsol.foi@nhs.net
25 June 2019

Freedom of Information request: 20190530

Thank you for your request for information dated 30 May 2019. Your request has been managed under the terms of the Freedom of Information Act 2000.

Requested information

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please confirm or deny:

- 1) Does the CCG have an existing service specification for anticoagulation services in:
 - a) primary care
 - b) secondary care
 - c) community care

- 2) If yes, please send me the CCG's service specification for anticoagulation services for:
 - a) primary care
 - b) secondary care
 - c) community care

- 3) For each of the below settings, how frequently is the anticoagulation service measured against the service specification? Please use the table below to share your answer:

- 4) Please provide a copy of the most recent measurement report for anticoagulation services in:
 - a) primary care
 - b) secondary care
 - c) community care

- 5) For patients with Atrial Fibrillation (AF) on warfarin therapy attending the anticoagulation service, please provide the following information:

- a) Does the CCG have in place a minimum service target for the percentage of patients who are within therapeutic range?
- b) If yes, what is the CCG's minimum service target for the percentage of patients who are within therapeutic range?
- c) For the year 2017/18, what number and percentage of patients were within therapeutic range? Please provide these figures for all data intervals for which this information was collected.

Response

- 1) **NHS Birmingham and Solihull CCG does hold the information requested.**
The CCG does have an existing service specification for primary and secondary care.
- 2) **NHS Birmingham and Solihull CCG does hold the information requested.**
Please see the service specification document attached with this response.
- 3) **NHS Birmingham and Solihull CCG does hold the information requested.**

	Frequency of anticoagulation service measurement against service specification (Please indicate using an X under the relevant column to indicate all intervals at which the service is measured against the specification, for example if the service has a monthly, quarterly and annual measurement, include an X in each box)			
	Monthly	Quarterly	Annually	Other (please specify frequency)
Primary care			x	Practice is visited if risk/issue/incident is reported
Secondary care			x	Practice is visited if risk/issue/incident is reported

- 4) **NHS Birmingham and Solihull CCG does hold the information requested.**
The current service began on 1 January 2019 in Birmingham and 1 April 2019 in Solihull. Reviews are to be undertaken in September 2019.
- 5) **NHS Birmingham and Solihull CCG does hold the information requested, in part**
 - a) No.
 - b) N/A.
 - c) This information is not collected.

Please note that the information you receive may be protected by the copyright of the person or organisation from which the information originated. You must ensure that you gain their permission before reproducing any third party information.

If you have any queries or concerns or are dissatisfied with the service, you have received in relation to your request, please do not hesitate to contact me. If you wish to make request a

review of the decision, you should write to the: Information Governance and FOI Manager via email at bsol.foi@nhs.net in the first instance.

If you remain dissatisfied with the outcome of your review and wish to make a formal complaint please address this to the complaints team at Attwood Green Health Centre, using the address at the top of this letter or Email: bsol.complaints@nhs.net

In addition, if you are not satisfied with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the CCG.

The Information Commissioner can be contacted at:

Information Commissioner's Office,

Wycliffe House,

Water Lane,

Wilmslow,

Cheshire,

SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45 - <https://ico.org.uk/>

Yours sincerely,

CCG FOI Team

NHS Birmingham and Solihull Clinical Commissioning Group